

Dear Colleague,

Thank you for considering responding to our Digital Maturity Staff Survey. This survey is part of our efforts to monitor our progress towards a more digital, efficient workplace.

We've tried to make completing this short questionnaire as easy as possible:

- Completion should take no more than 5 – 10 minutes
- The survey is completely anonymous and asks no personal details
- You can choose to skip questions

Thank you for your time and effort completing the DMA Staff Survey!

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Which of the following best describes your main professional role(s)?

- Medical
- Dental
- Nursing or Midwifery
- Allied Health Professional
- Pharmacist
- Paramedic/Ambulance Technician
- Emergency call handler / Medical dispatcher
- Social care professional
- Care worker
- Other

Which of the following care setting(s) do you work in?

- Acute
- Community
- Mental Health
- Primary Care
- Ambulance
- NHS 24
- NHS NSS

You can attend meetings virtually using tools such as WebEx, or videoconferencing to avoid the need to travel. You are encouraged to manage meetings digitally and do not usually need to print papers.

Disagree
Completely

Somewhat
Disagree

Neither
Agree nor
Disagree

Somewhat
Agree

Agree
Completely

Don't Know

N/A

You are aware of the key digital, information and IT projects and initiatives taking place that affect your work through consultations, briefing sessions or updates via email/website/newsletters etc.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
Your organisation has one or more identified individuals who provide strategic clinical/professional leadership to your organisation's digital programme. You know who these people are and how to contact them.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You are able to provide feedback about current digital systems and how well these meet your requirements and have opportunities to contribute ideas about how digital technologies could enable you to work more effectively.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
When new technology is brought in, there is usually training and assistance provided so that changes cause as little disruption as possible.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
The technology and systems you use help you to deliver efficient, effective and safe care for your patients or clients	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You are provided with training about your duties in relation to confidentiality and information sharing. Mandatory update training is offered and your compliance is monitored on a regular basis.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
Your digital training requirements are discussed as part of personal development planning with your line manager.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
Your organisation makes time available to you for digital training and skills development	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A

You use digital systems to record information about patients/clients in real time e.g. electronic health record or social care system.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You only enter information into your health and care systems once, without the need to copy and paste information from one system to another or enter the same information again in another system.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You rely on access to digital health/social care records at the point of care and rarely need to use paper records.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You are able to contribute remotely to multidisciplinary discussions about patient and service user care with colleagues outside your organisation (including multi-disciplinary and multi-agency teams) e.g. via video-conferencing, online meetings, skype.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You can provide remote/virtual consultations and advice to patients, clients and/or carers e.g. via email, econsultation tools, videoconferencing or skype.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You have access to real time, or near real time, information about the caseload of patients/clients under your care.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You can use Wi-Fi anywhere within your place of work to access your clinical/social care systems or to look up information you need.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A
You can reset your own password for your main clinical/social care systems without the need to log a help desk call.	Disagree Completely	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree Completely	Don't Know	N/A

<p>You have 24/7 help desk support for your essential clinical and social care systems. Your problems are logged with a reference number that allows you to track progress, close the issue, and feedback on quality of service received.</p>	<p>Disagree Completely</p>	<p>Somewhat Disagree</p>	<p>Neither Agree nor Disagree</p>	<p>Somewhat Agree</p>	<p>Agree Completely</p>	<p>Don't Know</p>	<p>N/A</p>
<p>PCs, laptops and other devices are replaced at regular intervals or repaired/substituted if not working properly to enable you to work efficiently.</p>	<p>Disagree Completely</p>	<p>Somewhat Disagree</p>	<p>Neither Agree nor Disagree</p>	<p>Somewhat Agree</p>	<p>Agree Completely</p>	<p>Don't Know</p>	<p>N/A</p>
<p>You can use your own mobile device (e.g. phone, iPad, laptop) to connect to the secure network at your place of work and access clinical/social care or corporate systems and email.</p>	<p>Disagree Completely</p>	<p>Somewhat Disagree</p>	<p>Neither Agree nor Disagree</p>	<p>Somewhat Agree</p>	<p>Agree Completely</p>	<p>Don't Know</p>	<p>N/A</p>
<p>The digital systems that you use meet your reasonable expectations regarding the time it takes to log-in and update/retrieve information.</p>	<p>Disagree Completely</p>	<p>Somewhat Disagree</p>	<p>Neither Agree nor Disagree</p>	<p>Somewhat Agree</p>	<p>Agree Completely</p>	<p>Don't Know</p>	<p>N/A</p>

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